Website Terms and Conditions

TAVCORP

Website: https://tavcorp.com/

Effective Date: November 10, 2026

1. Agreement to These Terms

1.1 Binding agreement. These Terms and Conditions (the "Terms") are a binding legal agreement between you and TAVCORP, a California Corporation ("TAVCORP," the "Company," "we," "us," or "our"). They govern your access to and use of the website located at https://tavcorp.com/, including every page, subdomain, feature, form, tool, and item of content made available through it (together, the "Website").

1.2 Acceptance. By accessing, browsing, or otherwise using the Website, or by sending us a message through the Website, you acknowledge that you have read and understood these Terms and you agree to be bound by them. If you do not agree to all of these Terms, you are not authorized to use the Website and you must stop using it immediately.

1.3 Agreement boxes and buttons. Where the Website asks you to check a box or select a button stating that you agree to these Terms and the Privacy Policy (for example, on a contact form, at registration, or at checkout), doing so is your express agreement to these Terms, including Section 19 (Dispute Resolution). We may keep a record of that agreement, including the date and time it was given.

1.4 Who "you" are. "You" means the individual using the Website and any company, organization, or other person on whose behalf that individual uses the Website. If you use the Website on behalf of an organization, you represent and warrant that you have authority to bind that organization to these Terms, and both you and the organization are bound by them.

1.5 Company Parties. In these Terms, "Company Parties" means TAVCORP and its current and future parents, subsidiaries, affiliates, divisions, brands, and businesses, together with each of their respective owners, shareholders, directors, officers, employees, contractors, agents, representatives, licensors, service providers, successors, and assigns.

1.6 Separate agreements. If you enter into a separate written agreement signed by our authorized representative, or accept separate terms that we present for a particular product or service, that agreement governs its subject matter and controls if it conflicts with these Terms on that subject matter. These Terms continue to govern your use of the Website.

2. Eligibility

2.1 Adults only. You must be at least 18 years old and legally able to enter into a binding contract to use the Website. The Website is not directed to children, and no one under 18 may use it or send information through it.

2.2 No prohibited users. You may not use the Website if applicable law prohibits you from doing so, or if we have previously suspended or blocked your access.

3. Accounts

3.1 Registration. Some features of the Website may require an account. You agree to provide accurate, current, and complete information when you register and to keep it up to date.

3.2 Security of your account. You are responsible for keeping your login credentials confidential and for all activity that occurs under your account. You must notify us promptly of any unauthorized use of your account.

3.3 Our rights. We may refuse registration, reclaim usernames, and suspend or close any account at any time, as described in Section 14.

4. Changes to These Terms and to the Website

4.1 Changes to these Terms. We may revise these Terms at any time, in our sole discretion, by posting an updated version on the Website with a new Effective Date. Revised Terms take effect on the Effective Date shown on them. Your continued use of the Website after revised Terms take effect is your acceptance of them. You are responsible for reviewing these Terms each time you use the Website.

4.2 Pending disputes. A change to Section 19 (Dispute Resolution) will not apply to a dispute of which we received written notice before the change was posted.

4.3 Changes to the Website. We may change, suspend, restrict, or discontinue all or any part of the Website at any time, without notice and without liability to you. We have no obligation to maintain, update, or correct the Website or any of its content.

5. Informational Purposes Only; No Professional Advice; No Reliance

5.1 General information only. Content on the Website is provided for general information. Unless expressly stated otherwise, nothing on the Website is an offer, a quotation, or a commitment to provide any product or service on particular terms.

5.2 No professional advice. Nothing on the Website is legal, tax, accounting, financial, investment, medical, technical, or other professional advice. You should consult your own qualified advisors before making any decision. You are solely responsible for your decisions and for the results of acting or not acting on anything found on the Website.

5.3 Accuracy; no reliance. Descriptions on the Website are general summaries. They may contain errors or omissions, may be out of date, and may change at any time without notice. Any reliance you place on the Website is strictly at your own risk.

5.4 No relationship created. Using the Website, sending us a message, or receiving a reply from us does not create any client, advisory, fiduciary, agency, partnership, joint venture, employment, or other relationship between you and any Company Party, except as expressly stated in these Terms or in a separate written agreement. We have no obligation to respond to any message.

6. Limited License to Use the Website

6.1 License. Subject to your continuing compliance with these Terms, we grant you a limited, personal, revocable, non-exclusive, non-transferable, non-sublicensable license to access and view the Website on your own device, and to print or download a reasonable number of pages solely for your own lawful, internal, informational reference, provided that you keep all copyright and other proprietary notices intact and do not modify the content.

6.2 Linking. You may link to the home page of the Website, provided that the link is fair and lawful, does not suggest any affiliation with or endorsement or sponsorship by us, does not frame or mirror the Website, and does not appear on any site that is unlawful, misleading, or offensive. We may withdraw this permission at any time.

6.3 Reservation of rights. All rights not expressly granted in these Terms are reserved. This license ends automatically, without notice, if you breach these Terms.

7. Prohibited Conduct

You agree that you will not do, attempt to do, or help or permit anyone else to do, any of the following:

(a) use the Website for any unlawful, fraudulent, deceptive, harassing, defamatory, or harmful purpose, or in violation of any law, regulation, or third-party right;

(b) copy, reproduce, republish, distribute, display, perform, modify, translate, create derivative works from, sell, license, or otherwise exploit any part of the Website, except as expressly permitted in Section 6;

(c) access, scrape, crawl, harvest, index, or extract any part of the Website by robot, spider, scraper, script, or other automated or bulk means, except that public search engines may crawl the Website, in compliance with our robots instructions, solely to create publicly available search results;

(d) use the Website or any of its content to train, fine-tune, test, ground, or develop any artificial intelligence or machine learning model, system, or dataset;

(e) probe, scan, or test the vulnerability of the Website or its hosting environment; breach or circumvent any security, authentication, rate-limiting, or spam-prevention measure; or access any non-public area;

(f) interfere with, disrupt, overload, or impair the Website or the servers or networks that support it, including by any denial-of-service activity;

(g) transmit any virus, malware, or other malicious or harmful code, file, or link;

(h) send spam, unsolicited advertising or promotional material, bulk or chain messages, or automated submissions through any form on the Website;

(i) impersonate any person or entity, misrepresent your identity or affiliation, or provide false or misleading information;

(j) submit content that is unlawful, threatening, abusive, obscene, defamatory, misleading, or infringing, or that violates anyone's privacy, publicity, or confidentiality rights;

(k) frame, mirror, or deep-link to the Website in a way that misleads anyone about its source or about your relationship with us;

(l) use our names, logos, or other marks, including in meta tags, hidden text, advertising keywords, domain names, or social media handles, without our prior written permission;

(m) remove, obscure, or alter any copyright, trademark, or other proprietary notice;

(n) reverse engineer, decompile, or disassemble any software or code used by the Website, except to the limited extent that applicable law prohibits this restriction;

(o) collect or harvest personal information about other people from the Website;

(p) use the Website to build or support a competing product or service;

(q) use the Website in violation of any export control or sanctions law;

(r) circumvent any block, suspension, or other restriction we place on your access;

(s) tamper with, disable, or circumvent the Consent Tool described in Section 12 or the consent records it creates, other than by making your own choices through the Consent Tool or your browser settings; or

(t) check an agreement box, or create an account, on behalf of any person or organization that you are not authorized to bind.

8. Intellectual Property

8.1 Ownership. The Website and all of its content, including text, graphics, logos, designs, images, layout, look and feel, software, code, and the selection and arrangement of those items (the "Content"), are owned by the Company or its licensors and are protected by United States and international copyright, trademark, trade dress, and other laws.

8.2 Trademarks. The Company's names, logos, slogans, and designs are trademarks, service marks, or trade names of the Company. You may not use them without our prior written permission. All other names and marks that appear on the Website belong to their respective owners, and their appearance does not imply any endorsement or affiliation.

8.3 No implied licenses. Except for the limited license in Section 6, nothing in these Terms or on the Website grants you any right, title, license, or interest in the Website, the Content, or any intellectual property of any Company Party, whether by implication, estoppel, or otherwise.

9. Messages, Submissions, and User Content

9.1 Do not send sensitive or confidential information. Unless we expressly request it through a secure channel, do not send us any passwords or access credentials, Social Security or other government identification numbers, health information, trade secrets, or any information that you or anyone else considers confidential. Anything of that kind that you choose to send is sent at your sole risk. No confidentiality, non-disclosure, or data processing agreement arises from your use of the Website.

9.2 Submissions are not confidential. Except for personal information, which we handle as described in our Privacy Policy, anything you send us or post through the Website or in connection with it (a "Submission") is non-confidential and non-proprietary. We have no duty to keep a Submission confidential, to review it, to use it, to return it, or to pay you for it.

9.3 License to Submissions. You grant us a worldwide, perpetual, irrevocable, royalty-free, fully paid, transferable, and sublicensable right to use, reproduce, modify, adapt, publish, display, disclose, and otherwise exploit, for any purpose and without attribution or compensation, any ideas, suggestions, feedback, and other non-personal content contained in a Submission. To the fullest extent permitted by law, you waive any moral rights in that content. You acknowledge that we may independently develop, or receive from others, ideas similar to yours, and you agree that you will have no claim against any Company Party on that basis.

9.4 Your promises about Submissions. You represent and warrant that each Submission is accurate, that you have the right to send it, that it does not violate any law or any right of any person, and that sending it does not breach any duty of confidentiality that you owe to anyone.

9.5 Public content. [Optional] If the Website lets you post reviews, comments, or other content that others can see, you are solely responsible for that content. We do not endorse it, and we may edit, refuse, or remove it at any time.

9.6 Our discretion. We may ignore, delete, or block any Submission. We may disclose a Submission where we believe disclosure is required by law or is appropriate to protect the rights, property, or safety of any Company Party or of others.

10. Electronic Communications

By using the Website or sending us a message electronically, you consent to receive communications from us electronically, including by email or by posting on the Website. You agree that all agreements, notices, disclosures, and other communications that we provide electronically satisfy any legal requirement that they be in writing. These Terms, formed electronically, have the same legal effect as a signed paper agreement. We may keep records of your agreement to these Terms, of your Submissions, and of your choices in the Consent Tool.

11. Purchases and Payments

11.1 Orders. All orders placed through the Website are subject to our acceptance. We may refuse or cancel any order, or limit quantities, for any lawful reason, including errors in product, pricing, or availability information.

11.2 Prices and payment. Prices are shown in U.S. dollars unless stated otherwise and may change at any time before you place an order. You agree to pay all charges, taxes, and shipping and handling fees for your order, and you authorize us and our payment processors to charge the payment method you provide. You represent that you are authorized to use that payment method.

11.3 Subscriptions. [Optional] If you purchase a subscription, it renews automatically for successive periods at the then-current price until you cancel. You may cancel at any time through your account or by contacting us, and cancellation takes effect at the end of the current billing period.

11.4 Returns and refunds. Returns, refunds, and cancellations are governed by the policy posted on the Website at the time of your order. Except as stated in that policy or required by law, all sales are final.

11.5 Product descriptions. We try to describe products and services accurately, but we do not warrant that descriptions, images, or prices are accurate, complete, or free of error.

12. Privacy; Cookies and Consent Choices

12.1 Privacy Policy. Our Privacy Policy, posted on the Website, describes how we handle information collected through the Website. Please review it. The Privacy Policy is a notice of our practices. To the fullest extent permitted by law, it is not a contract and does not create contractual rights or obligations. Any dispute concerning privacy, cookies, or data in connection with the Website is subject to Sections 15 through 21 of these Terms.

12.2 Consent banner. "Consent Tool" means any cookie consent banner and "Your privacy choices" panel that the Website provides. The Consent Tool might show a banner with choices such as "Reject All," "Accept All," and "Preferences," and a panel that might list the categories and providers in use and might let you allow or refuse optional categories and save your choices. Where applicable law requires your consent before an optional cookie, script, or item of embedded third-party content is used, we will not use it unless you consent. Where applicable law does not require your consent, optional technologies might load without it.

12.3 Categories. The Consent Tool might group cookies and similar technologies into categories such as Strictly necessary, Analytics, and Advertising and marketing. Strictly necessary items are those required for the Website to work and stay secure and to store your privacy and display settings; they generally cannot be switched off. Other categories might be optional. A choice you make for a category might also cover any provider added to that category later.

12.4 Strictly necessary items. The Website might use cookies, local storage, and similar technologies that are necessary to deliver, operate, and secure the Website and to remember your choices, which might include a consent preferences cookie that records the categories you have allowed or refused.

12.5 Optional cookies and third-party content. The Website might use optional cookies and similar technologies from other companies for any lawful purpose, including analytics, advertising, marketing, and embedded content such as video players, maps, chat tools, and anti-spam services. Where the Website provides a Consent Tool, those items might be listed in it under their category and, where applicable law requires your consent, will not load unless you allow that category. Blocked embedded content might be replaced by a placeholder. Loading embedded content might send data such as your IP address to the company that provides it, and that company might use that data for its own purposes as its privacy policy describes. We do not control those companies.

12.6 Changing your choices. Where the Website provides a Consent Tool, you might be able to review or change your choices under "Your privacy choices" or a similar link at the bottom of a page. Your choices might be saved only in the browser you are using and generally apply from the time you save them. They do not undo data already sent, and they might not carry over to another browser or device. If you clear your cookies, you might need to make your choices again.

12.7 Opt-out rights; Global Privacy Control; Do Not Track. Where applicable law gives you the right to opt out of the sale of personal information, the sharing of personal information for cross-context behavioral advertising, or targeted advertising, and we engage in that activity, you may opt out as described in the Privacy Policy, including by sending the Global Privacy Control opt-out preference signal from your browser, which we will treat as a request to opt out for that browser to the extent applicable law requires. Where applicable law does not give you a right to opt out, we are not obligated to honor an opt-out request or signal, although we might choose to do so. There is no uniform standard for browser "Do Not Track" signals, and the Website does not respond to them.

12.8 Records of consent. When you make a choice in the Consent Tool, we may record that choice, including the categories you allowed or refused and the date and time, so that we can honor it and demonstrate compliance with applicable law.

12.9 Browser controls. You may also refuse, block, or delete cookies and local storage through your browser settings. If you block the strictly necessary items described in Section

12.4, the Website might not remember your consent choices, and a banner might appear on every visit.

13. Third-Party Websites and Services

13.1 Links. The Website may contain links to websites, content, or services operated by others. Those links are provided for convenience only. We do not control, endorse, or assume any responsibility for any third-party website, content, product, service, or practice. You use them at your own risk and subject to the third party's own terms and policies.

13.2 Service providers. The Website depends on hosting, software, payment, and network services supplied by others. To the fullest extent permitted by law, we are not responsible for the acts, omissions, outages, or failures of those providers.

13.3 Embedded content. Where the Website embeds content supplied by another company, such as a video player or a map, that content might be blocked until you allow its category in the Consent Tool, as described in Section 12.5. Once loaded, it is provided by that company under its own terms and policies, and Section 13.1 applies to it.

14. Monitoring, Suspension, and Termination

14.1 Our rights. We may, but have no obligation to, monitor use of the Website, investigate any suspected violation of these Terms, and take any action we consider appropriate. That includes blocking addresses or devices, refusing or deleting messages and content, suspending or closing accounts, and restricting or ending your access, with or without notice, for any reason or for no reason, and without liability to you.

14.2 Cooperation with authorities. We may report suspected unlawful activity to, and cooperate with, law enforcement, regulators, and courts, and we may disclose information where the law requires or permits.

14.3 Effect of breach. Your right to use the Website ends immediately if you breach these Terms. Every provision of these Terms that by its nature should survive will survive the end of your right to use the Website.

14.4 Security and your systems. We do not guarantee that the Website, or any communication to or from it, is secure or free of viruses or other harmful components. You are solely responsible for your own devices, software, internet access, security protections, and data backup.

15. Disclaimer of Warranties

15.1 As is. TO THE FULLEST EXTENT PERMITTED BY LAW, THE WEBSITE AND ALL CONTENT, INCLUDING EVERY FORM, TOOL, AND FEATURE OF THE WEBSITE AND THE CONSENT TOOL, ARE PROVIDED “AS IS,” “AS AVAILABLE,” AND “WITH ALL FAULTS,” WITHOUT WARRANTY OF ANY KIND. THE COMPANY PARTIES DISCLAIM ALL WARRANTIES, WHETHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, QUIET ENJOYMENT, AND ACCURACY, AND ALL WARRANTIES ARISING FROM COURSE OF DEALING, COURSE OF PERFORMANCE, OR USAGE OF TRADE.

15.2 No specific assurances. WITHOUT LIMITING SECTION 15.1, THE COMPANY PARTIES DO NOT WARRANT THAT: (A) THE WEBSITE OR THE CONTENT IS ACCURATE,

COMPLETE, RELIABLE, OR CURRENT; (B) THE WEBSITE WILL BE UNINTERRUPTED, TIMELY, SECURE, OR ERROR-FREE; (C) ANY DEFECT WILL BE CORRECTED; (D) THE WEBSITE OR ITS SERVERS ARE FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS; (E) THE WEBSITE WILL MEET YOUR REQUIREMENTS OR EXPECTATIONS; (F) ANY MESSAGE YOU SEND WILL BE RECEIVED, READ, KEPT SECURE, OR ANSWERED; OR (G) THE CONSENT TOOL WILL BLOCK EVERY COOKIE OR THIRD-PARTY REQUEST IN EVERY BROWSER, OR THAT YOUR CHOICES WILL BE RETAINED IF YOUR BROWSER CLEARS OR BLOCKS COOKIES OR LOCAL STORAGE.

15.3 No warranty by statement. NO ADVICE OR INFORMATION, WHETHER ORAL OR WRITTEN, OBTAINED FROM ANY COMPANY PARTY OR THROUGH THE WEBSITE CREATES ANY WARRANTY THAT IS NOT EXPRESSLY STATED IN A WRITTEN AGREEMENT SIGNED BY AN AUTHORIZED REPRESENTATIVE OF THAT COMPANY PARTY.

15.4 Your risk. YOUR USE OF THE WEBSITE IS AT YOUR SOLE RISK.

16. Limitation of Liability

16.1 Excluded damages. TO THE FULLEST EXTENT PERMITTED BY LAW, NO COMPANY PARTY WILL BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES, OR FOR ANY LOSS OF PROFITS, REVENUE, BUSINESS, OPPORTUNITY, GOODWILL, DATA, OR USE, ANY COST OF SUBSTITUTE GOODS OR SERVICES, OR ANY BUSINESS INTERRUPTION, ARISING OUT OF OR RELATING TO THE WEBSITE, THE CONTENT, THESE TERMS, ANY SUBMISSION, THE CONSENT TOOL, ANY COOKIE OR SIMILAR TECHNOLOGY, ANY THIRD-PARTY WEBSITE OR SERVICE, ANY UNAUTHORIZED ACCESS TO OR ALTERATION OF YOUR TRANSMISSIONS OR DATA, OR THE CONDUCT OF ANY THIRD PARTY.

16.2 Cap on liability. TO THE FULLEST EXTENT PERMITTED BY LAW, THE TOTAL AGGREGATE LIABILITY OF ALL COMPANY PARTIES FOR ALL CLAIMS ARISING OUT OF OR RELATING TO THE WEBSITE, THE CONTENT, OR THESE TERMS WILL NOT EXCEED THE GREATER OF (A) ONE HUNDRED U.S. DOLLARS (US $100) AND (B) THE AMOUNT YOU PAID TO US THROUGH THE WEBSITE IN THE TWELVE (12) MONTHS BEFORE THE CLAIM AROSE.

16.3 Scope of the limits. THE LIMITS IN THIS SECTION 16 APPLY TO EVERY THEORY OF LIABILITY, INCLUDING CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, MISREPRESENTATION, AND STATUTE. THEY APPLY EVEN IF A COMPANY PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF THE DAMAGES AND EVEN IF A REMEDY FAILS OF ITS ESSENTIAL PURPOSE. MULTIPLE CLAIMS DO NOT ENLARGE THE LIMITS.

16.4 Basis of the bargain. The disclaimers and limits in Sections 15 and 16 are a fair allocation of risk and an essential basis of these Terms. We would not make the Website available without them.

16.5 Where limits are restricted. Some jurisdictions do not allow certain disclaimers or limits. In those jurisdictions, the liability of the Company Parties is limited to the greatest extent the law permits. Nothing in these Terms excludes or limits liability that cannot lawfully be excluded or limited.

17. Indemnification

17.1 Your indemnity. To the fullest extent permitted by law, you agree to defend, indemnify, and hold harmless the Company Parties from and against all claims, demands, actions, investigations, liabilities, damages, judgments, settlements, fines, penalties, losses, costs, and expenses (including reasonable attorneys' fees, expert fees, and court and arbitration costs) arising out of or relating to: (a) your access to, use of, or misuse of the Website; (b) your breach or alleged breach of these Terms; (c) your Submissions; (d) your violation of any law or of any right of any person; or (e) your negligence, misconduct, or fraud.

17.2 Control of the defense. We may, at our option, assume the exclusive defense and control of any matter subject to indemnification by you, at your expense. You agree to cooperate fully with our defense. You may not settle any such matter without our prior written consent. This Section 17 survives the end of your use of the Website.

18. Release

18.1 Release. To the fullest extent permitted by law, you release and forever discharge the Company Parties from all claims, demands, damages, losses, and liabilities of every kind, known or unknown, arising out of or relating to: (a) any third-party website, content, product, or service; (b) the acts or omissions of any third party, including other users and any hosting, software, or network provider; (c) your reliance on any Content; or (d) any interruption, suspension, or discontinuation of the Website or of your access to it.

18.2 Unknown claims. If you are a California resident, you waive California Civil Code Section 1542, which generally provides that a general release does not extend to claims that the releasing party does not know or suspect to exist in the releasing party's favor at the time of the release and that, if known, would have materially affected the settlement with the released party. You also waive any similar law of any other jurisdiction.

19. Dispute Resolution; Binding Arbitration; Class Action and Jury Trial Waiver

19.1 Covered disputes. “Dispute” means any dispute, claim, or controversy between you and any Company Party arising out of or relating to the Website, the Content, these Terms (including their formation, validity, enforceability, and scope), the Privacy Policy, any Submission, or any communication with us through or about the Website, whether based in contract, tort, statute, fraud, misrepresentation, or any other legal theory, and whether it arose before or after you agreed to these Terms. “Dispute” is to be interpreted as broadly as the law allows.

19.2 Mandatory informal resolution first. Before starting an arbitration or a court proceeding, the party with a Dispute must send the other a written Notice of Dispute. Notices to us must be mailed to the address in Section 26, marked “Attention: Legal.” Notices to you will be sent using the contact information you have given us. A Notice of Dispute must include the sender's name and contact information, a description of the facts and the legal basis of the Dispute, and the specific relief sought, and it must be personally signed by the party sending it. The parties will then negotiate in good faith for 60 days, including by at least one telephone or video conference if we request one. Completing this process is a condition that must be met before any arbitration or court proceeding may begin. Limitation periods and filing deadlines are paused during the 60-day period.

19.3 Agreement to arbitrate. If a Dispute is not resolved within the 60-day period, it will be resolved exclusively by final and binding individual arbitration, and not in court, except as stated in Section 19.9. The Federal Arbitration Act (9 U.S.C. § 1 et seq.) governs the interpretation and enforcement of this Section 19 and preempts any contrary state law.

19.4 Rules and forum. The arbitration will be administered by the American Arbitration Association ("AAA") before a single neutral arbitrator. The AAA Consumer Arbitration Rules apply if you are an individual who used the Website for personal, family, or household purposes. The AAA Commercial Arbitration Rules apply in every other case. In each case the rules apply as modified by these Terms. If the AAA is unavailable or unwilling to administer the arbitration, the parties will select another administrator, and if they cannot agree, a court will appoint one under the Federal Arbitration Act. The seat of the arbitration, and the place of any in-person hearing, is Sacramento County, California unless the applicable rules require another location or the parties agree otherwise. Where the rules permit, the arbitration may be conducted by telephone, by video, or on written submissions.

19.5 Authority of the arbitrator. The arbitrator has exclusive authority to resolve any dispute about the interpretation, applicability, enforceability, or formation of this Section 19, including whether a claim is subject to arbitration, except that only a court may decide the enforceability of Sections 19.7 and 19.8. The arbitrator must follow these Terms, including the limits in Section 16, and may award relief only in favor of the individual party seeking it and only to the extent needed to resolve that party's individual claim. Nothing in this Section 19 waives any right to seek public injunctive relief in court to the extent the law does not allow that right to be waived; any such request will be decided by a court after the arbitration of all other claims is complete. The arbitrator will issue a written decision stating the reasons for the award. Judgment on the award may be entered in any court with jurisdiction.

19.6 Fees and costs. Payment of filing, administrative, and arbitrator fees is governed by the applicable AAA rules. Each party bears its own attorneys' fees and costs unless these Terms or applicable law provide otherwise. If the arbitrator finds that a claim or defense was frivolous or was asserted for an improper purpose, the arbitrator may award fees and costs against the responsible party to the extent the law and the AAA rules permit.

19.7 Class action and representative action waiver. YOU AND WE AGREE THAT EACH MAY BRING A DISPUTE AGAINST THE OTHER ONLY IN AN INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS, COLLECTIVE, CONSOLIDATED, PRIVATE ATTORNEY GENERAL, OR REPRESENTATIVE PROCEEDING. THE ARBITRATOR MAY NOT CONSOLIDATE THE CLAIMS OF MORE THAN ONE PERSON AND MAY NOT PRESIDE OVER ANY CLASS OR REPRESENTATIVE PROCEEDING. If this Section 19.7 is found unenforceable as to a particular claim or request for relief, then that claim or request for relief, and only that claim or request for relief, will be severed and decided in court under Section 20, and it will be stayed until the arbitration of all other claims is complete.

19.8 Coordinated claims. If 25 or more similar arbitration demands are asserted against any Company Party by or with the help of the same law firm or coordinated group, those demands will be administered under the AAA Mass Arbitration Supplementary Rules. The parties will cooperate in good faith so that the demands proceed in staged batches rather than all at once, and filing deadlines for demands awaiting a batch are paused while they wait.

19.9 Exceptions. Despite Section 19.3: (a) either party may bring an individual claim in small claims court, in Sacramento County, California or in the county where you live, if the claim qualifies and remains in that court on an individual basis; and (b) either party may seek

injunctive or other equitable relief in court to protect its intellectual property or confidential information, or to stop unauthorized access to, or misuse or abuse of, the Website.

19.10 Jury trial waiver. TO THE FULLEST EXTENT PERMITTED BY LAW, YOU AND WE EACH KNOWINGLY AND VOLUNTARILY WAIVE ANY RIGHT TO A TRIAL BY JURY IN ANY DISPUTE, WHETHER IT PROCEEDS IN ARBITRATION OR IN COURT.

19.11 Severability and survival. Except as stated in Section 19.7, if any part of this Section 19 is found unenforceable, the rest of it remains in effect. This Section 19 survives the end of your use of the Website.

20. Governing Law and Venue

20.1 Governing law. The laws of the State of California, without regard to its conflict of laws rules, govern these Terms and every Dispute, except that the Federal Arbitration Act governs Section 19. The United Nations Convention on Contracts for the International Sale of Goods does not apply.

20.2 Exclusive venue. Any Dispute that is not subject to arbitration, and any court proceeding these Terms permit, must be brought exclusively in the state courts located in the Superior Court of California, County of Sacramento or in the United States District Court for the Eastern District of California. You irrevocably consent to the personal jurisdiction of, and venue in, those courts, and you waive any objection to them, including any objection based on inconvenient forum.

20.3 Non-waivable rights. Nothing in these Terms deprives you of any mandatory legal protection of the place where you live that cannot be waived by contract.

21. Time Limit to Bring Claims

TO THE FULLEST EXTENT PERMITTED BY LAW, ANY DISPUTE MUST BE COMMENCED, BY SENDING A NOTICE OF DISPUTE UNDER SECTION 19.2, WITHIN ONE (1) YEAR AFTER THE CLAIM ACCRUES. A DISPUTE THAT IS NOT COMMENCED WITHIN THAT PERIOD IS PERMANENTLY BARRED. This time limit does not apply to claims for indemnification under Section 17 or to claims for infringement or misuse of intellectual property or for unauthorized access to, or misuse of, the Website.

22. Copyright Complaints

If you believe that material on the Website infringes a copyright that you own or control, send a written notice to the mailing address in Section 26, marked “Attention: Copyright,” or by email to info@tavcorp.com. Your notice must include: (a) your physical or electronic signature; (b) identification of the copyrighted work; (c) identification of the material you claim is infringing and where it appears on the Website; (d) your name, mailing address, telephone number, and email address; (e) a statement that you have a good-faith belief that the use is not authorized by the copyright owner, its agent, or the law; and (f) a statement, under penalty of perjury, that the information in your notice is accurate and that you are the copyright owner or are authorized to act for the owner. We may remove material and take any other action we consider appropriate. A person who knowingly makes a false claim of infringement may be liable for damages.

23. Use Outside the United States; Export and Sanctions

23.1 United States website. The Website is operated from the United States and is intended for users located in the United States. We make no representation that the Website is

appropriate, lawful, or available elsewhere. If you access the Website from outside the United States, you do so on your own initiative, you are responsible for complying with your local laws, and you understand that information you send will be received and handled in the United States.

23.2 Export controls and sanctions. You represent that you are not located in a country or territory that is subject to a United States government embargo and that you are not on any United States government list of prohibited or restricted parties. You agree to comply with all applicable export control and sanctions laws.

24. Notice to California Users

Under California Civil Code Section 1789.3, California users are entitled to the following notice. The Website is provided by TAVCORP, 400 Plaza Drive #120-210, Folsom, CA 95630, telephone 916-370-2969, email info@tavcorp.com. To resolve a complaint about the Website or to receive further information about its use, contact us at that address, telephone number, or email. The Complaint Assistance Unit of the Division of Consumer Services of the California Department of Consumer Affairs may be contacted in writing at 1625 North Market Blvd., Suite N 112, Sacramento, CA 95834, or by telephone at (800) 952-5210.

25. General Provisions

25.1 Entire agreement. These Terms are the entire agreement between you and us regarding the Website. They supersede all prior and contemporaneous communications, understandings, and agreements regarding the Website. You confirm that you have not relied on any statement that is not set out in these Terms.

25.2 Severability. If any provision of these Terms is found unenforceable, it will be enforced to the greatest extent the law permits, or modified only as far as needed to make it enforceable, and the rest of these Terms will remain in full effect.

25.3 No waiver. Our failure or delay in enforcing any provision of these Terms is not a waiver of it. A waiver is effective only if it is in writing and signed by our authorized representative.

25.4 Assignment. You may not assign or transfer these Terms or any of your rights or obligations under them. We may assign or transfer these Terms freely, including in connection with a merger, acquisition, reorganization, or sale of assets. These Terms bind and benefit the parties' permitted successors and assigns.

25.5 Third-party beneficiaries. Each Company Party is an intended third-party beneficiary of these Terms and may enforce them directly. Otherwise, these Terms do not give rights to anyone who is not a party to them.

25.6 Equitable relief and enforcement costs. You agree that a breach of Section 7, 8, or 9 may cause us irreparable harm for which money damages would not be an adequate remedy, and that we may seek injunctive or other equitable relief without posting a bond or proving actual damages. Our remedies are cumulative. To the fullest extent permitted by law, if we take action to enforce these Terms because of your breach, we are entitled to recover our reasonable attorneys' fees, costs, and expenses in addition to any other relief.

25.7 Force majeure. We are not responsible for any failure or delay caused by events beyond our reasonable control, including natural disasters, acts of government, war, terrorism, labor disputes, cyberattacks, and failures of internet, hosting, power, or telecommunications services.

25.8 Interpretation. Headings are for convenience only and do not affect meaning. "Including" means "including without limitation." These Terms are not to be construed against the party that drafted them. The English-language version of these Terms controls over any translation.

25.9 Notices. We may give you notice by posting it on the Website or by sending it to any email address you have given us. Legal notices to us must be in writing and delivered to the mailing address in Section 26, and they are effective when we receive them. Except where these Terms expressly allow email, email alone is not valid notice to us. A message sent through a form on the Website is not valid legal notice to us.

25.10 Records. A printed version of these Terms, and of any notice given in electronic form, is admissible in any judicial, arbitral, or administrative proceeding to the same extent as other business records originally kept in printed form.

26. Contact Us

Questions about these Terms may be sent to us by email or by mail:

TAVCORP

400 Plaza Drive #120-210

Folsom CA 95630

916-370-2969

Email: info@tavcorp.com